



EPCOR FRENCH CREEK NEWSLETTER

SPRING 2018



**Stage 1
in effect April 1**

**Stage 2
in effect May 1**

The extremely dry conditions we have experienced these past few summers have highlighted the importance of careful water conservation. Responsible outdoor water use is crucial in ensuring our water supply is available for everyone.

The following **Stage 1** outdoor watering restriction takes effect **April 1**:

- Water use outdoors is limited to between the hours of 7 p.m. and 7 a.m.

Stage 2 restrictions will start **May 1** with the following schedule:

- Even numbered homes water on even dates (e.g. 4th, 6th, 18th, etc.), if necessary.
- Odd numbered homes water on odd dates (e.g. 3rd, 5th, 21st, etc.), if necessary.
- Water only between 7 a.m. and 10 a.m. or between 7 p.m. and 10 p.m. for a maximum of two hours.

Watch our website for updates to these restrictions: www.epcor.com.



Update - New Water Rates - 2018 - 2020

As part of our regular course of business, EPCOR files a rate application for its water rates every three years. In November 2017, EPCOR filed an application with the BC Comptroller of Water Rights to set water rates for the 2018 – 2020 period. Proceeding closed at the end of March and the current 2017 rates will continue to be applied on an interim and refundable basis until the new rates for 2018-2020 are finalized following a decision from the Comptroller.

For more information about how water rates are set or to read the application or information requests from the process, visit our website at www.epcor.com/2018-2020-RateApplication.

Outdoor Water Conservation Tips for Gardening Season

- Set your sprinklers or hoses to deliver water in large droplets, which are more resistant to evaporation.
- Use timers to avoid over-watering. Simple timers are available for installation at outdoor hose connections. Make sure irrigation timers are set correctly.
- Make sure sprinklers are watering your lawn and not driveways or sidewalks.
- Water your gardens and plant containers by hand.
- Consider creating a low maintenance lawn or eco-garden using drought tolerant plants.

About EPCOR – Did you know?

- EPCOR performs more than 5,000 tests annually to confirm that the community's drinking water meets or exceeds regulated standards for safety, reliability and quality. These reports can be found under the Vancouver Island Health Authority website at www.viha.ca under "Water Sample Results."
- EPCOR has a team of professionals treating water in the community including our Senior Operator certified at the highest level (Level 4 Water Treatment), and a second Operator who holds the next highest certification (Level 3 Water Treatment).
- EPCOR has been named one of Canada's top employers for young people. This is the ninth year MediaCorp Canada has acknowledged EPCOR as a company where employees can start and grow their careers.

Ensuring the safety of our customers and our employees is a top priority for EPCOR, as is our commitment to environmental stewardship.

Did You Know? Water Facts

- A person can live about a month without food but only about a week without water.
- Humans drink an average of 75,000 litres of water throughout their lifetime.
- More than 2 billion people on earth do not have a safe supply of water.

Source: (<http://www.lenntech.com/water-trivia-facts.htm>)

Contact Us

EPCOR's office is open Monday to Friday from 8:00 a.m. - 4:30 p.m. We are closed from 12:00 - 12:30 p.m.

Our office will be closed for the following holidays:
MAY 21 and JULY 2, 2018.

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