

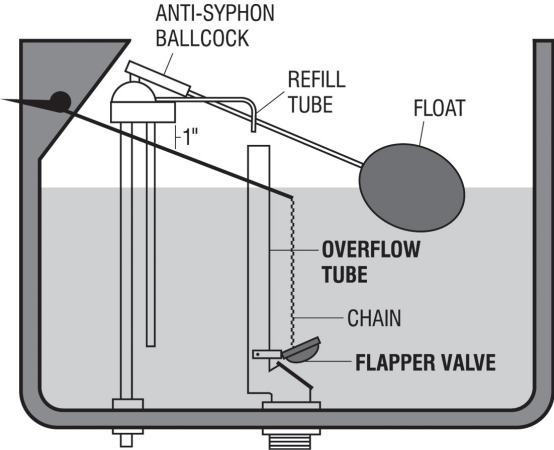
# EPCOR FRENCH CREEK NEWSLETTER

FALL 2018

## WATERING RESTRICTIONS

Thank you for conserving water these past few months. Your efforts allowed us to ensure adequate water levels for personal use and fire protection. Water restrictions will return to Stage 1 on October 1, 2018.

Stage 1 Outdoor Watering Restrictions: Outdoor water use is limited to between the hours of 7 p.m. and 7 a.m.



### Detecting Toilet Leaks

In just minutes, you can find out if your toilet is wasting thousands of litres of water due to an undiscovered water leak. Here's how:

- Remove the tank lid, then flush.
- After the flapper/tank ball drops and the tank refills, add several drops of dark food colouring.
- Wait at least 20 minutes without flushing.
- If any trace of colour appears in the toilet bowl, there is a leak.
- Leaks often occur at the flapper valve, which is simple and inexpensive to replace.

Your local hardware store can recommend the best valve for your model of toilet.



## Fall Cleanup

As you prepare your yard for winter, please pay extra attention to the area around your water meter and nearby fire hydrant. Trimming shrubs and trees and landscaping away from these objects will make meter reading easier and allow emergency personnel quicker access.

For irrigation systems, fall is the time to inspect and prepare your lines to protect them from frost damage. To winterize your system, drain the lines thoroughly and close all valves before clearing the lines with air. It is important to ensure your irrigation system is closed before cleaning so there is no possibility of cross contamination of the public water system. For more information on the proper care of your system, please consult your local irrigation parts and service supplier.

## Did you Know?

- In Canada and the United States, there are about 1,610,000 kilometres of pipeline and aqueducts, which is enough to circle the earth 40 times.
- The first water pipes in the United States were made from fire charred bored logs.
- Water expands by 9% when it freezes.

Source: (<http://www.safewater.org/fact-sheets-1/2017/1/23/facts-and-statistics>)

## In Your Community

EPCOR is pleased to support our neighbours in the community through sponsorship and participation in local events. In 2018, EPCOR was involved in the following initiatives:

- United Way (through employee contributions)
- Salvation Army Food Bank (through employee contributions)
- Parksville Beach Society – Festival
- Pacific Salmon Foundation

## EPCOR INFORMATION

For more information about water quality and testing, conservation tips or usage rates, please visit our website at [epcor.com](http://epcor.com).

### Contact Us

EPCOR's office is open Monday to Friday from 8:00 a.m. – 4:30 p.m. We are closed from 12:00 – 12:30 p.m.

The office will be closed for the following holidays: Oct. 8, Nov. 12, Dec. 25-26, 2018 and Jan. 1, 2019.  
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