

TIME FOR A SPRING GREENING



While you're doing your spring cleaning, why not include a spring greening?

Try these quick tips for spring greening:

- Ensure attic vents are unobstructed so air can move freely.
- Wash your clothes dryer lint screen once a year with a toothbrush and detergent to rid it of film left by fabric softeners and dryer sheets.
- Switch to CFL bulbs – Energy Star qualified CFL bulbs deliver the same output as incandescent bulbs but use 75% less energy.
- Ensure your fridge and freezer doors are tightly sealed. Clean the seal if there is residue.

- Check your toilet for leaks regularly by putting a few drops of food colouring into the tank. If, without flushing, the colour appears in the bowl after 15-20 minutes, you have a leak.
- Remember the impact that colour can have on your lighting choices. White walls and ceilings reflect more light than dark walls and ceilings. Therefore, the darker your decor, the more light you will need in the room.

Find these tips and many more in the EPCOR Efficiency Guides!

Download your copy today at epcor.com. You can also order a print copy at **310-4300**.

CODE OF CONDUCT

The Code of Conduct Regulation (A.R. 160/2003) governs aspects of Alberta's retail electricity market and is intended to create a level playing field for retailers, while at the same time ensuring that customers and customer information are adequately protected.

Any person that feels that an EPCOR company has failed to conduct its business in accordance with the Code of Conduct Regulation may submit a complaint to the Market Surveillance Administrator (MSA), an independent body created under the Alberta Utilities Commission Act.

The MSA can be reached by telephone at **(403) 705-3181**. For additional information about the MSA, please visit their website at albertamsa.ca



You can choose any retailer listed at ucahelps.alberta.ca or at 310-4822. The electricity or gas that is delivered to your home, business or other location is not affected by your choice of retailer.



KEEPING CURRENT

MAY 2015

THREE EASY STEPS TO SET IT AND FORGET IT

THE MOST CONVENIENT WAY TO RECEIVE AND PAY YOUR EPCOR BILL



1. Go to epcor.com
 2. Click the 'Introducing ebill' link and set up either...
 - **EPCOR ebill** – receive a monthly email with a summary of your current balance, the payment due date and a link to view your entire bill online, or
 - **Canada Post's epost™** – receive your bill via Canada Post's epost website or your banking website.
 3. Back on the home page, click the Set up **Authorized Payment Withdrawals (APW)** link – to automatically pay your bill from your bank account on the billing due date each month.
- And now you've eliminated one monthly chore!

OTHER COOL TOOLS:

- **Online account management** - request, stop or transfer a service; sign up for Authorized Payment Withdrawal; make payment arrangements; update account info or view a summary of your account details 24/7.
- **EPCOR interactive bill** – learn about rates, fees, rate riders and more.
- **Save money** – with tips from the EPCOR Efficiency Guides (see page 2 for details).

Check out our other cool tools at epcor.com.

GET SOCIAL

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