

# UPDATES FROM EPCOR

NOVEMBER 2022

## FALL BRINGS CHANGES TO YOUR WATERING SCHEDULE – SAVE WATER AND MONEY

If you're still using your summer watering plan to hydrate your landscape, there's a good chance you're paying more for water than you need to. Most plants adapted for our desert climate can weather the winter with little or no water. Setting your irrigation system for winter is one of the easiest ways to save water and money. Visit [epcor.com/learn](http://epcor.com/learn) for more water conservation tips.



## CONVENIENCE AT YOUR FINGERTIPS

Our free mobile app puts your account at your fingertips no matter where you are – find it at Google Play or the Apple App Store.

## KITCHEN TIPS FOR A HAPPY HOLIDAY SEASON



Looking forward to preparing feasts of rich foods this holiday season? Remember that fats, oils and grease (FOG), should never be poured down the drain. These substances are a leading cause of troublesome clogs.

Here's how you can help prevent a stopped-up sink from spoiling your celebration:

- Pour used cooking oil and grease into a can, let it cool, and dispose of it in the trash.
- Wipe greasy pots with a paper towel before washing.
- Put all food scraps, coffee grounds, eggshells, dairy products, pasta, rice and flour in the trash or compost bin.

## MARK YOUR CALENDARS EPCOR'S CALL CENTER WILL BE CLOSED FOR UPGRADES



EPCOR is committed to continually improving the customer experience and we are making improvements to our Customer Care call center. The call center will be closed Thursday, Dec. 8 – Monday, Dec. 12. Thank you in advance for your patience.



## MAKING AN IMPACT IN OUR COMMUNITIES BY GIVING BACK

EPCOR employees join together every fall to help United Way and local non-profits improve lives, enrich educational services and fight poverty in the communities we serve. Together we raised \$55,000 to help 14 local charities.

## NOVEMBER IS NATIVE AMERICAN HERITAGE MONTH

November is National Native American Heritage Month, a tribute to the rich ancestry and traditions of Native Americans. It is a time to celebrate rich and diverse cultures, traditions, and histories and to acknowledge the important contributions made by Native people. Native American Heritage Month events offer opportunities to learn about tribes. Events also increase general awareness about the unique challenges Native people have faced both historically and in the present, and the ways in which tribal citizens have worked to conquer these challenges. Visit the Heard Museum this month to learn more about the dynamic story of Native Americans.

## LET'S CONNECT



[epcorusa](https://www.facebook.com/epcorusa)



[@epcorusa](https://www.instagram.com/epcorusa)



[@epcorusa](https://twitter.com/epcorusa)



## QUESTIONS?

We're Here for You.

**Emergencies**  
**1-800-383-0834**

**Customer Service – Billing  
and Service Questions**  
**1-800-383-0834**

**Email:**  
**[mywater@epcor.com](mailto:mywater@epcor.com)**