

UPDATES FROM EPCOR

SEPTEMBER 2022



SMART IRRIGATION REMINDERS

September might be easing into fall, but every Arizonan knows the weather can still get very warm at this time of year. For drought-smart lawn and garden watering, remember to irrigate in the early morning to reduce water waste from evaporation. And if you're considering adding plantings to your garden, wait until daytime temperatures are consistently below 100° Fahrenheit.

EVERY DROP COUNTS!

A little leak can waste a lot.

A continuous drip this size...

A continuous drip this size...	would waste this much water:
1/16" =	24,700 gallons/month
1/8" =	98,700 gallons/month
3/16" =	222,000 gallons/month
1/4" =	393,000 gallons/month



EPCOR CONSERVATION SPECIALISTS

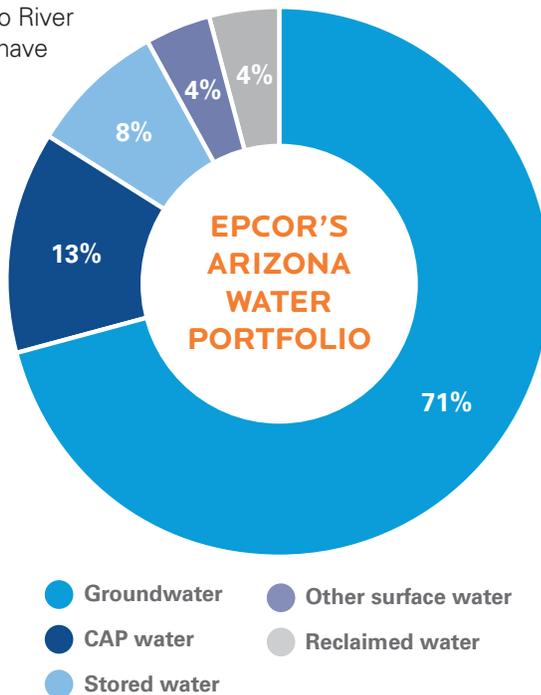
Did you know EPCOR has team members specially trained to help you conserve water and save money? Your water bill is based on the amount of water you use each month. Our knowledgeable Conservation Specialists are available by phone to walk you through your bill and customize strategies for reducing your water use. To get started, call 1-800-383-0834.

WATER FOR TODAY AND TOMORROW

As drought continues to impact the Colorado River and its reservoirs, we know our customers have questions about what this means for their homes and businesses.

EPCOR has a well-developed drought mitigation plan that includes a diverse water supply portfolio – and we're constantly working to optimize those resources for you. As the chart shows, water from the Colorado River via the Central Arizona Project (CAP) is only one of many sources of water we deliver. Conditions on the river are serious, but there are currently no direct impacts to our customers.

But living in a desert state means we all need to work together to conserve our precious water resources. You can count on EPCOR to do just that. We're here for you today and tomorrow.



HOORAY FOR
NATIONAL
COFFEE DAY –
SEPTEMBER 29

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QUESTIONS?

We're Here for You.

Emergencies
1-800-383-0834

**Customer Service – Billing
and Service Questions**
1-800-383-0834

Email:
mywater@epcor.com

MANAGING YOUR BILL JUST GOT EASIER



When payday doesn't line up with your monthly bill deadlines, it can create hassles and worries about getting things paid on time.

That's why we added a feature to our customer service portal that lets you choose when your EPCOR bill is due. You can also pay by mobile phone using our app – what could be easier?

These options are simple to set up – just visit your account portal at epcor.com or the EPCOR mobile app to get started. Still have questions? Give us a call at 1-800-383-0834 and we'll be happy to help.