

EPCOR ESSENTIALS

FEBRUARY 2024



Fix a Leak Week

From March 18-24 we're promoting Fix a Leak Week to combat common household leaks like worn toilet flappers, dripping faucets and leaky valves that waste nearly 1 trillion gallons of water a year. In fact, fixing a household water leak can save as much as 10% on your water bill. See our leak detection tips on other side to find and fix your leaks.

The American Society of Civil Engineers reports that leakage from aging, inefficient infrastructure causes the loss of about 6 billion gallons of treated water every day. That's enough to fill 9,000 swimming pools! Our high-functioning water systems help EPCOR ensure infrastructure integrity and maintenance by chasing down leaks and upgrading outdated infrastructure. We're committed to keep clean water flowing while conserving every precious drop of water possible.

Irrigation Tips for a Rainy Day

During this time of year, gardening pros say the key to irrigation is to keep soil moist, not wet, to a depth of a few inches. But how can you tell? Luckily, an inexpensive rain gauge can help. Pick one up at the hardware or garden store and leave it in an uncovered area of your yard. After a rainy day, check the gauge and see if it measures at least half an inch. If it does, experts recommend skipping your next lawn-watering cycle. Find more smart water saving ideas at www.wateruseitwisely.com.

Leak Detection 101

Learn to be a leak detective! Leaky toilets, especially faulty flappers, are prime water wasters inside the home. Does your toilet make noises when no one is around? Does the tank constantly refill even though no one has flushed it? If so, you have evidence of a leak. To investigate, put a couple of drops of food coloring or a toilet dye tablet in your toilet tank and wait a few minutes to see if the color seeps into the bowl. If it does, it's time for a new flapper. Even a minor toilet leak can waste up to 18,250 gallons in a single year. That's enough to fill a swimming pool! Visit smarthomewaterguide.org for more tips on how to find and fix leaks that could be draining your budget.



Copper Basin Update

We continue to see great construction progress and improvements on the new Copper Basin Water Reclamation Facility. The electrical building, chemical building and operational building have all completed piping and electrical work. Additional pumps, aeration systems and flow meters have been installed along with progress on the bioreactor. We are close to completion and scheduled to have this facility operational soon. We are looking forward to delivering more updates as the project nears completion.



How to Sign Up for Autopay

Paying your monthly water bill digitally is easy, fast and secure — and it's a simple way to be a little easier on the environment. You can sign up for paperless-only billing through your epcor.com customer account portal online or give us a call at 1-800-383-0834. And when it comes time to pay, you have many convenient options available, including our free, user-friendly mobile app. For more details, please visit epcor.com or call us anytime.



MAILING PAYMENTS

EPCOR customers can pay their bill via traditional mail by sending payment to:

EPCOR AZ
P.O. Box 37782
Boone, IA 50037-0782



QUESTIONS?

We're here for you.

Emergencies
1-800-383-0834

Customer Service – Billing and Service Questions
1-800-383-0834

Email:
mywater@epcor.com

LET'S CONNECT



EPCOR